

Thank you for your recent order and interest in Ricoh Imaging parts.

Unfortunately, Ricoh Imaging can no longer supply parts to un-authorized repair centers. As you know the complexity, preciseness and requirements of repairing digital imaging products have far surpassed those of analogue film products.

Therefore, Ricoh/Pentax digital imaging products require specialized equipment, tools, service manuals, parts lists and proprietary software along with proper technician training to service and repair our digital imaging products and return them to our high manufacturing standards set forth by Ricoh Imaging.

Due to the requirements mentioned above, Ricoh Imaging can no longer supply parts to un-authorized repair centers.

We thank you for your understanding.

Kind Regards,

Dan Savoie  
Technical Solutions Manger  
RicoH Imaging North America